

LINCOLN REPTILE & PET CENTRE

142 NEWARK ROAD, LINCOLN, LN5 8QF

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SALE OF LIVESTOCK TERMS AND CONDITIONS

When purchasing an animal from **LINCOLN REPTILE AND PET CENTRE**, you must **agree** to the terms and conditions of sale by **reading** and **signing** the following-

We offer a **24hr guarantee** for **death** or **illness** on livestock (excluding live food, invertebrates, arachnids and amphibians). As we cannot guarantee what conditions the animals will be in once it has left our care.

If the animal dies or becomes ill within 24hrs we require the body of the animal to be returned. If we feel you are to blame for the cause of death then we will not refund or replace. We will not accept healthy animals back because you have changed your mind, these are living creatures if you are unsure please do not buy the animal. **Refunds are at our discretion.**

If you bring an animal back within the 24hr guarantee that is ill through your own negligence then we can take this animal back without offering you any refund or replacement. This is for the animals own safety and wellbeing. We will not refund for any accessories purchased.

If an animal is returned after the guarantee due to illness or death we **cannot** accept liability for this as it is outside our guarantee.

We do not **100%** guarantee sexes of any of our animals, even if they are labelled as a specific sex, in the instance that you purchase an animal as a certain sex and it turns out to be a different sex outside of the 24hr guarantee we cannot accept any liability for this.

If you purchase an animal to place with your existing pet we cannot take any responsibility for any damages caused to either animal, the 24hr guarantee does not cover animals that have been injured or killed by another animal.

We cannot guarantee any animals temperament. We are not responsible for any bites, scratches, stings or other injuries inflicted by any of the animals purchased from us. We are not responsible for the transmission to humans or other animals of bacteria, viruses or parasites in any of the animals that you purchase from us. We do not reimburse you for vet bills if you decide to take the animal to the vets.

You must have the correct full setup for any animal you purchase from us, if we feel you have the incorrect or incomplete setup we will refuse the sale of the animal until your setup is correct.

You must have some type of heat control on any reptile setup, we recommend using a microclimate thermostat, this is not a thermometer, thermostats control the heat within the vivarium to avoid over heating.

We hold the right to refuse the sale of any animal if we feel the animal will not be cared for correctly.

When purchasing an animal we require your **full name** and **address** for our records.